



GENERAL LIMITED WARRANTY CONDITIONS

PRODUCTS:

- LED SIGNAGE MODULES
- LED STRIPS
- LED BARS
- LED DRIVERS

Warranty Type: Limited Warranty

ZENITLED A.Ş is guarantees to provide its customers with defect-free products with trouble-free performance, with strict monitoring and enforcement of quality control standards in its production facilities. Under the terms of this limited Warranty, Zenit LED products are warranted to be flawless in meeting the performance criteria set forth in the written specifications or data sheets, regardless of damage due to workmanship or misuse. This limited warranty is valid for the original owner only at the time of initial installation of the product and is non-transferable.

The warranty period is based on the product's manufacturing date code and starts with the manufacturing date.

If a product is deemed defective in materials or workmanship, ZENIT LED will repair or replace the defective product free of charge, excluding labor (at ZENIT LED's sole discretion). ZENIT LED reserves the right to use similar, new, refurbished, repaired or remanufactured products or parts in the limited warranty resolution process. The total resolution for any claim may not exceed the total amount of the purchase price for the defective item. Under no circumstances will ZENIT LED be required to issue a refund. Labor or administrative costs are not covered by this Limited Warranty. This Limited Warranty is valid for reasonable indoor and outdoor use in commercial applications only when the product has been properly installed by a licensed electrician in accordance with ZENIT LED's instructions. Any defect in a product resulting from unreasonable use of the product is not covered by this Limited Warranty. For example, operating conditions for the product must not exceed temperatures or other exposures outside the product's rated limits set by ZENIT LED. This Limited Warranty covers damage or failure caused in part by improper installation, use, operation, storage, maintenance, natural disasters, extreme weather conditions, lightning strikes, power surges, induced vibration, vandalism, general wear or tear, conditions that do not apply to reasonable use of the product not covered.

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A product is not considered defective if general wear or tear interferes with the product's operation. This Limited Warranty is automatically voided by the use of unapproved third-party controls, power supplies, or any other manufacturer's components, or if the product is used outside of its intended applications or for any purpose or conditions for which it was designed. It is stated in the written data sheets and installation instructions of ZENIT LED.

Within the scope of this limited warranty, during the first installation of the product, the original owner must register the product purchased in the ZENIT LED limited warranty system and keep the product registration number (UKN) to be sent to his e-mail. For the replacement/repair service of a product claimed to be defective at a future date, it can apply through the ZENIT LED limited warranty tracking system with its UKN number. This application will be evaluated by ZENIT LED within 7 working days and the owner of the original product will be informed if it is found to be defective. The product, which is deemed to be defective by ZENIT LED, will be returned directly to ZENIT LED or to the place determined by ZENIT LED within 30 days, at the customer's expense. For this defect to remain valid, the product must be returned within 30 days of Zenit LED's response date. If an immediate solution is required for the alleged defective product, the customer can order the replacement product required to solve the problem immediately from ZENIT LED at their own expense.

ZENIT LED makes no other warranties, express or implied, other than those set forth in this limited warranty. This limited warranty will not be liable for any incidental or consequential loss or damage that may arise from the performance of the product or in any way.

ZENIT LED reserves the right to change the text of this limited warranty agreement without notice.

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